



Detailed Dial Disposition	Disposition Definition	Dial Summary Disposition
Area Code/State Block	The area code or the state in which the destination number is located matched the custom blocking list or the MarkeTouch Media global Area Code/State Block list.	Number not dialed and does not appear on Dial Summary Disposition.
Bad NPA-NXX	Area code change and/or exchange are invalid.	Number not dialed and does not appear on Dial Summary Disposition.
Busy	The Voice Messaging system detected a busy signal.	Busy
Cancelled	The broadcast was cancelled before the telephone number was dialed.	Number not dialed and does not appear on Dial Summary Disposition.
Cellular	The telephone number was a cellular or other mobile number service.	Number not dialed and does not appear on Dial Summary Disposition.
Disallowed Area Code	The telephone number was a toll-free number, 900 # or the area code being dialed incurs a higher rate (such as other countries).	Number not dialed and does not appear on Dial Summary Disposition.
DMA Do Not Call	The telephone number is on the Direct Marketing Association's (DMA) Telephone Preference Service (TPS) suppression list.	Number not dialed and does not appear on Dial Summary Disposition.
'Do Not Call'	The telephone number is on the client's Do Not Call list	Number not dialed and does not appear on Dial Summary Disposition.
Duplicate Number	The telephone number is a duplicate number within the data group.	Number not dialed and does not appear on Dial Summary Disposition.
Error Recording	The Voice Messaging system received an error recording (e.g. "not in service", "disconnected telephone number", "your call did not go through", or "all circuits are busy" recording).	Error Recording
Excessive Dialing	Too many live-answer failures have occurred recently to this number and the attempt was blocked to prevent harassment of the dialed party.	Number not dialed and does not appear on Dial Summary Disposition.
Expired	The specified time interval within which to deliver the message has expired.	Number not dialed and does not appear on Dial Summary Disposition.
Fast Busy	The Voice Messaging system detected a fast busy signal. This usually indicates a problem with the service provider's network (fiber cut, all circuits are busy, bad number, etc.)	Busy
Fax Machine	The Voice Messaging system detected a fax machine or a modem when attempting to deliver the message.	Fax
Global Do Not Call (DNC)	The telephone number is on MarkeTouch Media's global Do Not Call list.	Number not dialed and does not appear on Dial Summary Disposition.
Internal Error	A system error occurred, which prevented the dial from being placed or the actual result of the dial from being stored.	The dial may or may not have been placed and a Voice Message may or may not have been delivered. Number does not appear on Dial Summary Disposition.
Limit Reached	The "Maximum Successful Deliveries" limit specified has been reached.	Number not dialed and does not appear on Dial Summary Disposition.
Live	The Voice Messaging system detected a human voice answering the phone.	Live
Live - Partial	The Voice Messaging system detected a human voice and began leaving the voice message but the call disconnected before it could complete	Live
Long Greeting	The machine answering the phone had a greeting longer than the default 30-second limit. Default limit can be extended by request.	Other

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Machine	The Voice Messaging system detected a machine answering the phone and successfully delivered the voice message.	Machine
Machine -Partial	The Voice Messaging system detected a machine and began delivering the voice message but was disconnected before the voice message was complete.	Other
Miscellaneous	The attempt failed for unknown reasons.	Other
Noise During Ring	Non-delivery due to a noisy connection, unclear ring back generator in the terminating CO or an internal detection error.	Other
Out of Service	At the time the telephone number was to be dialed, the client mailbox was out of service. This should not be confused with a telephone number reported as out of service "Error Recording".	Number not dialed and does not appear on Dial Summary Disposition.
Ring No Answer	The telephone number rang without answering and a connection was not established.	No Answer
Silent Answer	The Voice Messaging system did not detect a human voice, answering machine, fax or service tone.	Other
Silent No Answer	The Voice Messaging system did not detect a human voice, answering machine, fax or service tone and did not receive answer-supervision indication from the network.	No Answer
SIT Recording	Special Information Tones recording. Similar to an "Error Recording", but with three loud tones before the message.	Error Recording
State Do Not Call	The telephone number is on the Do Not Call list for its respective state.	Number not dialed and does not appear on Dial Summary Disposition.
Touch Tone 0, 1, 2, 3	The "Press 1" transfer option was specified, the Voice Messaging system detected a human voice, the " Press 1" key was detected and the call was successfully transferred to the programmed number.	Live
Touch Tone 0, 1, 2, 3 No Answer	The "Press 1" transfer option was specified, the Voice Messaging system detected a human voice, the " Press 1" key was detected and the transfer did not answer or the live answer hung up before the transfer call was answered.	Live
Touch Tone 0, 1, 2, 3 Busy	The "Press 1" transfer option was specified, the Voice Messaging system detected a human voice and the " Press 1" key was detected. The call was transferred but received a busy signal.	Live
Unable To Determine	The dial was disconnected prior to the Voice Messaging system determining whether a machine or human voice answered the dial.	Other
Unknown Country	The telephone number was to a country that is unknown to the system.	Number not dialed and does not appear on Dial Summary Disposition.
Unsupported Country	The telephone number was to a country that is not currently supported for Voice Messaging.	Number not dialed and does not appear on Dial Summary Disposition.
Unknown Tone	A tone occurred during the attempt that the Voice Messaging system did not recognize.	Other